



Repair Order Form and Shipping Instructions

Please, unless you have made prior arrangements with us, you must complete payment before you send your remote to us! If you did not complete checkout and pay for a repair, please **do not** send your remote. If you are unsure what repair you need, [contact us!](#)

Customer Name:

Date:

Customer Shipping Address:

E-mail Address:

Phone:

Remote Model: Harmony 880/880 Pro Harmony 890/890 Pro Harmony One Harmony 900
 Harmony 1000 Harmony 1100 Other _____

Details of Repair:

Print out this form and include it when you send your remote to us. Although we always keep a record of your order once it is placed, it is always good to have the details packaged with the remote. If you require a button repair, there is a button template available on the web site that you can also print out and use to show us which buttons will need repair.

Pack your remote carefully and securely and send it to us with tracking and delivery confirmation. *Signature confirmation is unnecessary and we do not recommend it, as it may delay receipt of your remote for repair.* Shipping with insurance is a personal choice, but remember, we cannot be held responsible for a remote that does not arrive. **Please, only send your remote! You do not need to send your battery or any other of your accessories.**

Ship your remote to us at:

**Harmony Remote Repair
5220 Chegall Crossing Way
Mount Holly, NC 28120**

When your remote arrives we will send you a note to let you know it is here and we will give you an estimate on how long it will take for the repair to be completed. You will receive a completion notice when all work is done and an e-mail with tracking information once your remote is on its way home.

Visit our website at www.harmonyremoterepair.com